

# An Update From Teton Valley Hospital

A few weeks ago the CEO and Board of Directors at Teton Valley Health Care (TVHC) provided the first in a series of updates to help community members understand decisions we've made and progress we've seen.

As discussed in that first update, various changes have been made to deal with serious financial challenges that TVHC—and all rural hospitals—are facing.

Those challenges include: Federal and state policies that result in TVHC operating at a loss for services provided to the over 50% of our patients who are on Medicare and Medicaid; A smaller patient base that results in significant fluctuations in medical needs (and therefore TVHC income); Increasing delays by health insurance companies to complete hospital payouts; High labor costs due to cost of living in Teton Valley.

To offset these challenges TVHC has adjusted some medical services and initiated a workforce reduction that is now complete. These changes have already succeeded in enabling us to stabilize our finances. We're also pleased to announce additional progress, as follows:

## A Partnership with Intelihub

Intelihub works alongside hospitals and clinics to ensure that services provided to patients are accurately billed, properly supported, and reimbursed in a timely manner.

Bottom line: They'll help ensure TVHC is receiving all revenue for services provided. The biggest challenge to this goal is qualified manpower—which Intelihub brings to the table—growing our combined team of billers and coders from three to 30. Intelihub has already begun their work and we hope to begin seeing results very soon.

## Stroudwater Consulting

The TVHC Board of Directors has initiated a partnership with Stroudwater Associates to assist in evaluating opportunities and solutions that support the long-term sustainability of the hospital.

Stroudwater is a nationally recognized healthcare consulting firm dedicated to supporting rural and community healthcare systems. Their team will be onsite in early June to meet with members of the Board and begin a due-diligence process that includes collecting operational and financial data.

Following their review, Stroudwater will deliver a comprehensive operational and financial assessment within eight weeks. The report will identify opportunities for improvement and help guide future decisions and next steps will be shared publicly once the assessment is complete.

## Dr. John Janes joins the TVHC Board of Directors

Dr. John Janes, a retired anesthesiologist who has lived in Teton Valley for approximately 10 years, brings valuable clinical insight to board discussions and decision making.

## Dr. Joshua Clutter assumes Chief of Staff role


Joshua Clutter, MD is a Board Certified Family Practice Physician and serves as an Emergency Room Provider at Teton Valley Health Care. We are excited to welcome him into his new role as Chief of Staff.

## Upcoming Retirement Announced

After nearly three decades of dedicated service, Dr. Chad Horrocks has announced his retirement from Teton Valley Health Care, effective June 11, 2026. Over his 27-year career in the valley, his commitment to compassionate, patient-centered care has left a lasting impact on our community.

We thank Dr. Horrocks for his many years of service and wish him the very best as he begins this well-deserved next chapter of life. Letters are currently being processed and patients will be notified of next steps in transitioning their care to another one of our outstanding providers.

Gratefully,



Lianne Everett, CEO – and the TVHC Board of Directors



Janet Conway



Gene Markowka



Ken Dunn



Don Roth



Tyler McKellar



**Teton Valley  
Health Care**