



Teton Valley Health Care

Report to the Community

2024 Fiscal Year

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Giving the Gift of Health



photo: Howie Garber

WHO WE ARE

MISSION

To encourage and support a healthier community.

VISION

Our exceptional healthcare, service, and education enhances the lives and minds of our entire community.

HISTORY

The grand opening of Teton Valley Hospital occurred in 1939. The building construction was a federal government Works Progress Administration (WPA) project. It took the combined efforts of everyone within the community to raise sufficient funds to adequately furnish the 4-bed hospital. Over \$40,000 was donated through a variety of creative methods such as auctioning livestock, coal, haircuts, beer, and firewood.

The Hospital was originally owned by the Church of Jesus Christ of Latter-Day Saints, with ownership changing to a county facility in 1965. In 2013, the organization became an independent nonprofit entity, effectively removing itself from taxpayer support.

Where We Are Today

Today, TVHC includes Teton Valley Hospital, the Specialty Clinic, Driggs Health Clinic, Victor Health Clinic, and our new Physical Therapy and Rehabilitation Center. The Hospital is open 24/7, 365 days a year for Emergency and In-Patient care.

Our dedicated team works around the clock to provide valley residents of all ages and stages of life *quality care close to home.*

49,000+

patient visits per year between the Hospital and Clinics.

25

service lines to meet the diverse needs of all patients.

240

Employees staffing 4 facilities.

UNITED IN OUR COMMITMENT UNMATCHED IN OUR CARE

Letter from the CEO

Dear Friends,

For 85 years, Teton Valley Health Care has proudly served this community, always committed to your health and well-being. As a non-profit, we're driven by a simple mission: to build a healthier community each day. We collaborate with trusted partners, expand our services, and continuously adapt to your needs.

We make sure that our neighbors can live, work, play, and receive top-notch care right here at home. This *Report to the Community* shares how we're addressing local health needs, growing our medical specialties, planning for the future, and providing compassionate care that inspires trust.

These achievements are made possible by the dedication of every team member at Teton Valley Health Care. I'm truly inspired by their unwavering commitment to our patients, and I'm grateful to be part of this incredible organization.

While this report reflects our past year, we're excited about what's ahead. Thank you for your ongoing support—it keeps us moving forward together.

Sincerely,



Troy Christensen, CEO



TROY CHRISTENSEN

Chief Executive Officer

Troy Christensen joined Teton Valley Health Care as CEO after serving as CFO at Madison Memorial Medical Center in Rexburg, ID. A Southeast Idaho native, Troy holds a B.A. in Business Administration/Finance from Boise State University and an MBA from the University of Phoenix. He has a longstanding connection to Teton Valley, having visited frequently for sports throughout his youth. Now living in Rexburg with his wife, Tara, Troy brings a strong background in finance and leadership. Outside of work, he enjoys family time, hiking, working out, and exploring the outdoors.

LEADERSHIP



LISA CARLSON, M.S., R.N., R.D., N.E.A. – B.C.
Chief Operating Off. & Chief Nursing Off.

Lisa Carlson began her healthcare career with Dietetics and Human Nutrition degrees before transitioning to nursing, earning her BSN from George Mason University. With experience in critical care, Lisa later moved into leadership roles at various Critical Access Hospitals. She has worked in Idaho since 2013 and joined TVHC as COO/CNO. Passionate about healthcare access, Lisa enjoys skiing, mountain biking, and horseback riding. She has two daughters, both pursuing health-related careers.



LEIANNE EVERETT
Chief Financial Officer

Leianne Everett, who joined Teton Valley Health Care as the CFO in 2023, has extensive experience in healthcare finance. Originally from Michigan, she earned her MBA from Wayne State University and worked at hospitals in Michigan, Idaho, and Washington. She has a deep commitment to Critical Access Hospitals. In her free time, Leianne enjoys hiking, paddle boarding, and gardening. She is also a proud mother of three adult children and a dog lover, often spending time outdoors with her rescue pup, Skye.



NATHAN LEVANGER, D.O.
Chief Medical Officer

Dr. Nathan Levanger is a board-certified Family Physician and CMO at Teton Valley Health Care, emphasizing patient-centered care and unifying medical practices at the hospital. He holds a B.S. in Psychology from BYU and a Doctorate in Osteopathic Medicine from Western University of Health Sciences. Dr. Levanger brings stability and innovation to TVHC, and earned a Master of Medical Management from USC in 2018. He enjoys hiking, skiing, woodworking, and spending time with his family in Teton Valley.



NANCY OSMUNDSON
Chief Public Relations Off., Foundation ED

Nancy Osmundson joined TVHC in 2022 as the CPRO and ED of the Foundation. She has a diverse career in law, nonprofit leadership, and healthcare management. Holding a B.A. in Philosophy and a Juris Doctorate from Oklahoma City University, she has led several nonprofit initiatives, including Critical Access Hospital foundations. Nancy is passionate about community service and fundraising. She enjoys spending time with her miniature horse, two dogs, and her family. Nancy recently welcomed her first grandson, embracing her new role as a grandmother.



JUANITA ERIN PRISSEL, M.D.
Chief of Staff

Dr. Prissel moved to Teton Valley from Missoula, Montana, where she was a hospitalist and professor of Internal Medicine. With a background in family medicine, including OB certification, she also led a medical mission in Haiti from 2004-2012. Dr. Prissel is committed to quality patient care and is an avid skier and mountain biker, embracing the outdoor lifestyle of Teton Valley.



JACOB MOSS, M.D.
Assistant Chief of Staff

Dr. Jacob Moss, a general practice doctor, is dedicated to comprehensive patient care and has an interest in addiction medicine and medical law. He holds biology, law, and medicine degrees and completed his medical training at UC Denver. A Southeast Idaho native, Dr. Moss lives in Teton Valley with his wife Catherine and their three children. He enjoys golfing, fishing, and exploring the outdoors with his family.



“ Our diverse service lines reflect our commitment to meeting the evolving needs of our community. By expanding specialized care and enhancing access to essential services, we ensure that high-quality healthcare is available to everyone at home.” — Troy Christensen, CEO



Letter from the TVHC Board Chair

Dear Teton Valley Community,

It is with gratitude that I share Teton Valley Health Care's Report to the Community. This report showcases how we have advanced our care, enhanced our services and supported the community in their health care needs. Our commitment to you is focused on encouraging and supporting a healthier community.

Our commitment is to provide high-quality, cost-effective care for both life-altering medical situations and everyday treatment and health needs. Through our Community Health Needs Assessment, we have identified a demand for additional services and care options. We have diligently sought out the best providers and are delighted to welcome six new Board Certified providers to our team, offering a wide range of services from three different surgical services to pediatrics and oncology.

We are indebted to donors, community members and the Teton Valley Health Care Foundation for their support in meeting crucial needs of our hospital. We are in the process of obtaining a new patient monitoring system that will safeguard the lives and well-being of our patients. This is truly a community effort.

As we move forward, we welcome your comments and concerns. Our goal as a Board is to ensure that TVHC remains a community critical access facility as well as clinics and physical therapy to support a healthier community.

Sincerely,

Jo Anne W. Kay, TVHC Board Chair



JO ANNE W. KAY

Board Chair

Jo Anne W. Kay has led the Teton Valley Health Care Board since 2020. With a Bachelor's in Business Administration from Brigham Young University and a PhD in Curriculum and Instruction from the University of Idaho, she spent 16 years teaching in the Teton School District and another 16 at BYU-Idaho, where she served as Associate Dean. Living on her family's farm in Teton Valley since 1970, Jo Anne enjoys gardening, family history, and time with her grandchildren.



BOARD OF DIRECTORS



KEVIN MAYBERRY

Vice Chair

Kevin Mayberry, CEO of Endospan, brings extensive experience in medical device design and marketing. A Southeast Idaho native, Kevin earned a Mechanical Engineering degree from Brigham Young University. His career has included roles in France and Singapore, but he and his family have called Teton Valley home since 2015. Kevin enjoys outdoor activities and the valley's agricultural lifestyle.



KEN DUNN

Secretary

Ken Dunn, a Teton Valley resident since 1994, is the broker/owner of Coldwell Banker Mountain Properties. He holds a B.S. in Mechanical Engineering from Utah State University and an MBA from Pepperdine University. Active in the community, Ken has served on various local boards, including the Community Foundation of Teton Valley. He enjoys skiing, hiking, and fly fishing with his son in Teton.



JANET CONWAY, PhD

Treasurer

Janet Conway, PhD, is a seasoned professional in pharmaceutical business development. She earned her PhD from MIT, completed post-doctoral work at UC Irvine, and founded Wyoming Pharma Consulting. Janet has also held leadership roles at Pfizer, Bausch & Lomb, and Johnson & Johnson. Now residing in Alta, WY, Janet and her husband, Dr. Buol Heslin, manage a ranch and support local nonprofits.



ANJALI TATE, M.D.

Director

Dr. Anjali Tate, a retired OB-GYN, practiced medicine in California for over 20 years after completing her medical degree at New York Medical College and residency at Stanford University. With deep roots in Teton Valley, she retired to Driggs in 2019. Dr. Tate values the valley's community spirit and outdoor lifestyle, which she shares with her family.



GENE MARCOWKA

Director

Gene Marcowka, with a background in finance and health insurance, moved to Teton Valley in 2011 after a career in Chicago. A DePaul University graduate, Gene now dedicates time to local volunteer work. He enjoys exploring the valley's beauty through hiking, skiing, and spending time with his dog, Daryl, at local spots.



TYLER MCKELLAR

Director

Tyler McKellar, a Teton Valley native, has extensive experience in advertising, having worked at agencies in San Francisco, Portland, and Salt Lake City. Since returning to the valley in 2008, he's become a freelance writer and enjoys life with his wife and six children. Tyler loves college football, mountain biking, and milkshakes.



Teton Valley Health Hospital

“

I'm excited to bring the full spectrum of general surgery to Teton Valley including up-to-date, minimally invasive surgery options.”

Luke Martin, M.D., General Surgeon

Emergency Main Entrance



WHAT WE DO



Leading the Way for Rural Healthcare

As a designated Critical Access Hospital, TVHC plays a vital role in ensuring the safety and well-being of our community. With the next hospital located an hour away, we are dedicated to providing *quality care close to home.*

24/7 365

Equipped for emergencies with board certified emergency physicians, radiology, and lab services around the clock.

Level IV

Trauma Center, STEMI II (cardiac emergency care), and STROKE III certified (most complex stroke certification).

5+

Advanced Certifications. Staff is trained in Advanced Trauma Life Support, Advanced Cardiac Life Support, Pediatric Advanced Life Support, resuscitation within the "Golden Hour," and mechanical ventilation. We are especially prepared for traumas from skiing, biking, and climbing, with avalanche response training.



In 2023, we achieved **DNV accreditation**, joining just 500 hospitals nationwide recognized for commitment to patient safety. This prestigious accreditation reflects our adherence to a risk-based approach, ensuring the highest standard of care for every patient.



HEALTHCARE PROVIDERS



JOSEPH ANDERSON, PA-C

Dermatology



ERIC BALER, PA-C

Family Practice



STEVE BEEBE, M.D

Pediatrics



DOUGLAS BLANK, M.D.

Cardiology



JOSHUA CLUTTER, M.D.

*Emergency Medicine &
Family Practice*



KRISTEN K. COBURN, C-FNP

Family Practice



ROBERT CROUCH, D.O.

Hospitalist



ANNA GIEMZA-PALMER, NP, PMHNP

Mental Health



PATRICK D. GORMAN, M.D.

Cardiology



ANNA GUNDERSON, PA-C

Family Practice



MICHAEL HASKELL, PA-C

Orthopedics



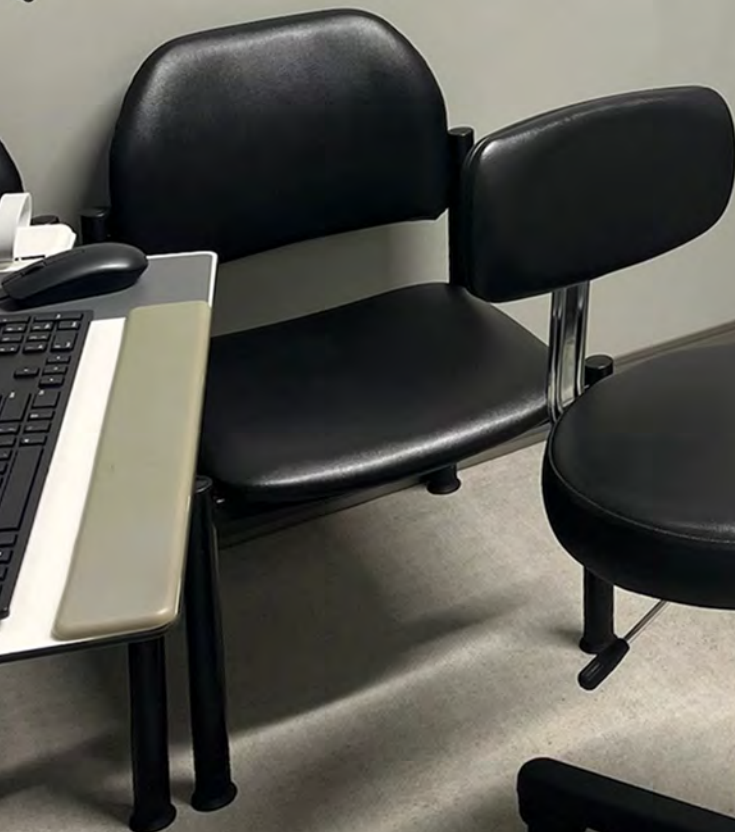
CHAD R. HORROCKS, M.D.

Family Practice



I always have a great experience and am so glad to have Anna Gunderson as my PA. She is so knowledgeable, informative, caring and helpful. Thankful, that this young lady has me back on track."

- patient quote in August 2024





KATIE HOUMES, M.D.

Hospitalist



STEPHEN HOUMES, M.D.

Emergency Medicine



NATHAN LEVANGER, D.O.

Family Practice, CMO



GREGORY LITTON, M.D.

Hematology & Oncology



LUKE MARTIN, M.D., FACS

General Surgery



CHRISTINE MCGURN, D.P.M.

Podiatry



BRANDON L. MINER, D.O.

Dermatology



JACOB MOSS, M.D.

General Practice



TAYLOR NELSON, CRNA

Anesthesia



WILLIAM NIBLEY, M.D.

Hematology & Oncology



J. ERIN PRISSEL, M.D.

Hospitalist, Chief of Staff



LINDSEY SEWELL, M.D.

Dermatology



DANIEL P.W. SMITH, D.O.

Pain Management



MICHELLE STONE – PA-C

Family Practice



GRETCHEN STUMHOFFER, M.D.

Emergency Medicine



DAVID TOMCHAK, M.D.

Family Practice



STEFAN TURKULA, M.D.

Orthopedics & Sports Medicine



TROY D. WESTON, PA-C

Family Practice



JENNIFER R. WILLMORE, PA-C

Neurology & Sleep Medicine



JANENE WITHERITE, PA-C

Family Practice



ROBERT YAPUNDICH, M.D., FAAN

Neurology





“

I return to Kristen because she understands my physiology, my psychology and my lifestyle. That means a lot.”

- patient quote in August 2024

HEALTHCARE SERVICES

We are proud to offer a wide range of clinical services to ensure the health and well-being of the community. Each service is designed with patient-centered care in mind, provided by skilled specialists dedicated to delivering high-quality care.

Clinical Services

+ ACUTE INPATIENT SERVICES

Acute inpatient care requires at least one overnight stay in a hospital. The patient receives immediate and short-term treatment for any critical or life-threatening injury, illness, and disease. Long term care in contrast is for recurring illnesses and progressive or terminal conditions.

+ AESTHETICS

TVHC offers minimally invasive treatments like injectables, facial peels, and masks that enhance and rejuvenate the skin. These treatments reduce signs of aging, add volume, and improve contours. Free consultations are available to discuss the best treatment options.

"I love connecting with clients through aesthetics, which can boost confidence and well-being." – Kristen Coburn, C-FNP

+ ANESTHESIA

Comprehensive anesthesia care for all surgical procedures. Services include preoperative evaluation, acute pain management, and continuous monitoring during recovery to ensure patient comfort and safety.

+ CARDIOLOGY

TVHC's board-certified cardiologists offer prevention, diagnosis, and treatment for heart conditions, aiming to reduce the impact of heart disease in the community. Services range from risk assessments to advanced treatments and rehabilitation.

+ DERMATOLOGY/SKIN CARE

Advanced treatments for skin conditions such as acne, eczema, and skin cancer are provided in collaboration with High Valley Dermatology. Services include general dermatology, surgical procedures, and cosmetic options to enhance skin health.

"We're dedicated to improving skin health through precise treatments."
– Lindsay Sewell, M.D.

+ DIABETES MANAGEMENT

The Diabetes Management Program provides education, personalized nutrition plans, medication guidance, and exercise coaching. It aims to help patients prevent, manage, and control diabetes while improving their overall quality of life.

+ EMERGENCY SERVICES

Open 24/7, TVHC's emergency department features board-certified physicians trained in acute care, trauma, and critical care. Full laboratory, X-ray, and CT services are available at all times, with telemedicine support from Intermountain Healthcare and Eastern Idaho Regional Medical Center. TVHC is designated as a Level IV Trauma Center, STEMI II, and STROKE III facility.

"Our department is dedicated to delivering top-quality emergency medicine. We have the tools to offer modern, progressive care and are implementing quality improvement projects to enhance it. By hiring and retaining exceptional physicians who are both highly skilled and passionate about emergency medicine, we ensure superior care for our patients."

Steve Houmes, M.D., Emergency Department Director

+ FAMILY AND PRIMARY CARE

At Driggs and Victor Health Clinics, patients of all ages receive care from highly qualified providers who treat chronic conditions like high blood pressure, diabetes, and heart disease. Board-certified family medicine physicians, nurse practitioners, and physician assistants deliver lifelong care while building strong patient relationships to enhance the overall healthcare experience.

"As a primary care provider, the most rewarding part of my work is building lasting relationships with my patients and the community. I am committed to being a partner in each person's health journey. My role can be challenging and varied, requiring me to adapt daily to each patient's unique needs—and it's this diversity in care that makes the work so fulfilling."

David Tomchak, M.D., Family Practice

+ IMAGING & RADIOLOGY

TVHC offers a full range of diagnostic imaging, including X-ray, CT, MRI, ultrasound, 3-D mammography, and bone density scans. Our skilled team ensures accurate results, quick turnaround, and the highest standards of care.

"My favorite part of my job is helping patients and having a direct impact on patient care by providing diagnostic criteria and helping patients find answers to their health concerns. There are new challenges nearly every day because each patient's situation demands a different combination of our skills. Being able to see first-hand what is going on inside the body. On top of it all is caring for patients."

Teresa Schwarzwalter, Director of Imaging & Radiology



TETON VALLEY HOSPITAL

SUN MON TUE WED THU FRI SAT

Room #

Name: S

Date: 12/1

Chx/Tech

Provider

Therapist

Signs & Symptoms (check all that apply)

Signs & Symptoms	0	1-2	3-4	5-6	7-8	9-10
Pain	0	1-2	3-4	5-6	7-8	9-10
Nausea	0	1-2	3-4	5-6	7-8	9-10
Vomiting	0	1-2	3-4	5-6	7-8	9-10
Diarrhea	0	1-2	3-4	5-6	7-8	9-10
Constipation	0	1-2	3-4	5-6	7-8	9-10
Abdominal Pain	0	1-2	3-4	5-6	7-8	9-10
Headache	0	1-2	3-4	5-6	7-8	9-10
Fatigue	0	1-2	3-4	5-6	7-8	9-10
Other	0	1-2	3-4	5-6	7-8	9-10

Last pain relief given to:

Next patient / Discharge time:

Family / Patient / Guardian:

“

I have had the pleasure of having Michelle Stone be my care provider on a few occasions now. I appreciate her thoroughness and attention to detail. She has a very caring and empathetic approach that makes you as the patient feel heard and valued. She is truly a gem and I have recommended her to many friends in the community.”

- patient in September 2024

+ INFUSION

Infusion therapy delivers medications directly into the bloodstream for faster absorption. Services include chemotherapy, hydration, antibiotics, and autoimmune treatments. The dedicated team provides personalized support, from verifying orders to managing insurance.

+ LABORATORY, 24/7

In-house lab is staffed 24/7, providing critical diagnostic results using advanced technology like molecular PCR testing. The lab partners with Pathology Associates of Idaho Falls for specialized pathology services.

"I enjoy my role as a Medical Laboratory Scientist because we play a crucial role in healthcare diagnosis. By working with the newest technology, we help detect and prevent diseases, providing doctors with vital information to treat patients effectively and enhance their quality of life."

Keith Brunz, B.S., M.L.S. (ASCP), Laboratory Manager

+ MENTAL HEALTH

TVHC offers on-site mental health support and telecounseling options for anxiety, depression, and substance abuse. Patients also have access to crisis intervention through telehealth partnerships, providing 24/7 care in the emergency department.

+ NEUROLOGY

Specializing in conditions like multiple sclerosis, Parkinson's, and stroke, the neurology team uses advanced diagnostics and research-based treatments. Individualized care plans focus on restoring function and improving quality of life.

+ NUTRITION

Medical nutrition therapy helps patients manage weight, diabetes, pregnancy, eating disorders, and more. Personalized plans focus on achieving health goals through balanced nutrition.

+ ONCOLOGY/CANCER CARE

The oncology team at Teton Valley Health Care is dedicated to early cancer detection and advanced treatment, including chemotherapy, surgery, and palliative care. With the addition of an in-person oncologist, patients now have access to chemotherapy infusions on-site, guided by an oncology nurse navigator. We're proud to offer top-tier cancer care close to home.

"Growing up in Teton Valley, I have seen directly how hard it can be to receive first class care in a rural area. It has been extremely rewarding to bring this care to our community and know the difference we are making in the lives of friends, family and neighbors. Being such a small facility, we have the opportunity to provide exceptional care to each and every one of our patients. We have set up our Oncology Services with this mindset. Our Oncology Team is not just your support at the hospital, but we are a part of Teton Valley's community, and this is what makes your oncology care different at TVHC."

Cassidy Howarth, PharmD, Director of Pharmacy and Director of Infusion & Wound Care Center



“

It has been a joy getting to know and work so closely with Dr Nibley. He brings so much knowledge and experience to Teton Valley and has been a great resource for our community. He truly cares about his patients!”

- Kenedee Moon, Oncology Nurse

+ ORTHOPEDICS & SPORTS MEDICINE

TVHC's team addresses injuries and conditions involving bones, muscles, and joints. Services include diagnostics, surgery, rehabilitation, and injury prevention to help patients regain mobility and return to activities.

"Helping patients return to what they love is my goal." – Stefan Turkula, M.D

+ PAIN MANAGEMENT

A comprehensive approach to managing chronic pain, including diagnostics, medication, injections, and physical therapy. Treatment plans are tailored to improve patients' overall health and well-being.

+ PEDIATRICS

TVHC's board-certified pediatrician provides care for children of all ages, offering preventive care, illness treatment, and developmental guidance. Comprehensive plans address the unique needs of each child.

*"I have always thought of my work in pediatrics as calling more than a career choice."
Stephen Beebe, M.D., Pediatrician*

+ PHARMACY

The Inpatient Pharmacy at Teton Valley Health Care serves all hospital areas, including inpatients, the emergency department, surgical services, and the infusion center. Our pharmacists ensure safe, up-to-date protocols and provide comprehensive medication services, from dosing and therapy recommendations to compounding IV medications. They also help manage complex therapies and educate patients on their medications post-discharge.

Pharmacy is a rewarding career with diverse paths, integrating into every hospital department. Though often behind the scenes, pharmacists collaborate with nurses and providers, playing a key role in patient care. I enjoy supporting nurses, ensuring they feel confident in the medications we administer.

Cassidy Howarth, PharmD, Director of Pharmacy and Director of Infusion and Wound Care Center

+ PODIATRY

TVHC's board-certified podiatrist treats foot and ankle conditions, focusing on both conservative and surgical interventions. Services address mobility issues, deformities, and injuries to help patients regain independence.

+ REHABILITATION SERVICES

Physical, occupational, and speech therapy services are tailored to patients of all ages, helping restore function, improve mobility, and achieve personal goals.

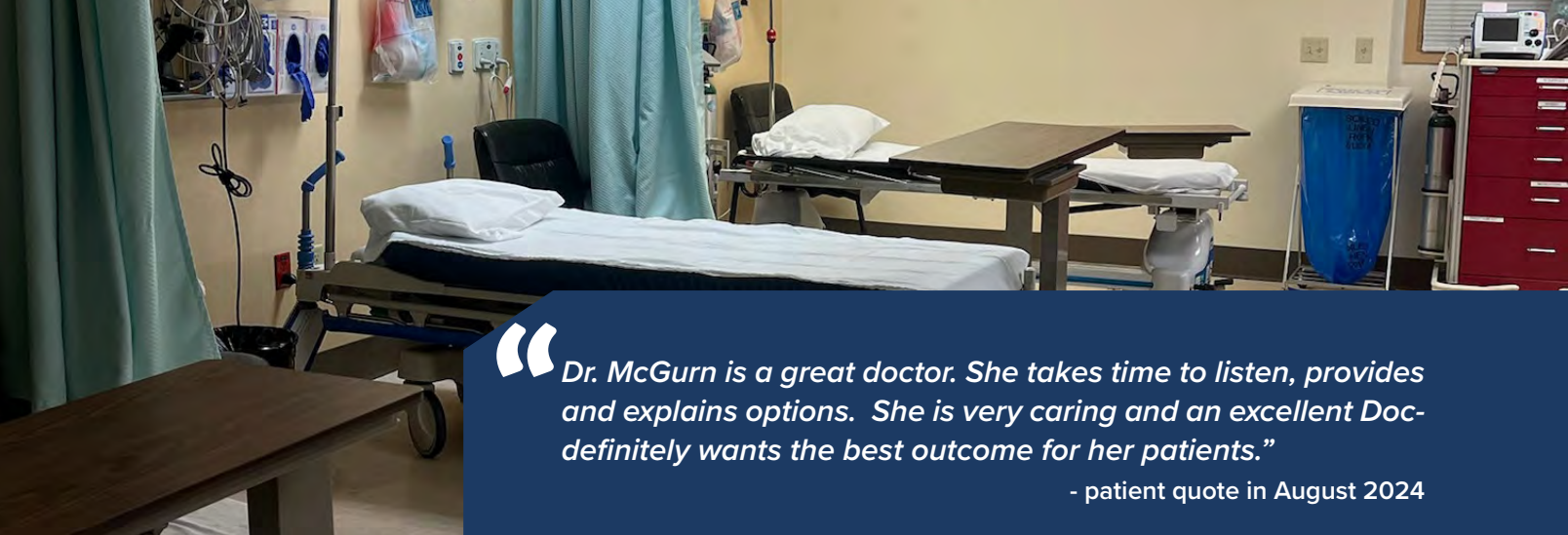
"Empowering patients through movement and education is our mission." – Margaret Bennett, P.T., D.P.T.



“

Dr. Turkula was very engaged in learning about me and my injuries and limitations. He listened and asked questions so I really felt that I was being treated as an individual. We discussed various options with potential risks, and expectations for outcomes. He was very thorough in his explanations and I felt that my best interests, based upon my specific conditions were being considered in the options being provided.”

- patient in September 2024



Dr. McGurn is a great doctor. She takes time to listen, provides and explains options. She is very caring and an excellent Doc- definitely wants the best outcome for her patients.”

- patient quote in August 2024

+ RESPIRATORY THERAPY

Registered respiratory therapists provide care for lung diseases, breathing disorders, and emergency interventions, including mechanical ventilation. Services aim to improve respiratory function and patient comfort.

“I went into respiratory care to provide vital support to patients during critical moments and make a meaningful impact. The field offers financial stability while also challenging me intellectually, with opportunities for continuous learning and growth. These factors made it the right choice for me.”

Spencer Delgado, R.R.T., Director of Respiratory Therapy

+ S.A.N.E. (SEXUAL ASSAULT NURSE EXAMINER)

Specialized services offer compassionate, confidential care for sexual assault and domestic violence victims, including examinations and resources for recovery.

“As a SANE Coordinator my mission is to provide prompt, compassionate, culturally sensitive, private, confidential, competent medical treatment, and forensic evaluation to all sexual assault survivors, domestic abuse survivors, child abuse, elder abuse, and if needed, any victim of any crime.”

Karmele Bailer, R.N., Director of Infection Prevention and SANE Coordinator

+ SURGICAL SERVICES

Teton Valley Health Care is dedicated to meeting all of our community’s healthcare needs. Surgery can be stressful enough without the added burden of traveling, so we’ve expanded our surgical services to keep care close to home. We now offer general, orthopedic, and podiatric surgeries. All of our board-certified surgeons prioritize patient-centered care, using advanced, minimally invasive techniques to ensure the best outcomes. Our specialized team of nurses, surgeons, and technicians work together to provide expert care and minimize patient stress.

+ GENERAL SURGERY

Our board-certified general surgeon, Dr. Luke Martin, specializes in a wide range of procedures including hernia repair, gallbladder removal, gastrointestinal cancers, and more. He’s excited to bring the full spectrum of general surgery options, including minimally invasive techniques, to Teton Valley.

+ ORTHOPEDIC SURGERY

Dr. Stefan Turkula, our board-certified orthopedic surgeon and sports medicine specialist, focuses on both surgical and non-surgical treatments for the knee, shoulder, hip, and elbow. His expertise includes arthroscopic techniques, joint preservation, and joint replacement surgeries.

"I thrive on helping patients get back to doing what they love," says Dr. Turkula.

+ PODIATRIC SURGERY

Dr. Christine McGurn, our board-certified podiatrist, understands how foot pain can limit mobility. She involves her patients in their care plans, ensuring the best possible outcomes, whether you're running a marathon or just keeping up with daily activities.

+ SWING BED

This transitional care program provides skilled nursing, physical therapy, and rehabilitation to help patients recover safely after hospitalization, close to home.

"As a nurse I am passionate about serving our community and assisting in providing great care to get our patients home."

Amy Buhler, R.N., Case Manager

+ TELEHEALTH SERVICES

Remote consultations are available for stroke, burn, family medicine, behavioral health, and oncology, thanks to partnerships with Intermountain Healthcare and other leading providers.

+ WOMEN'S HEALTH

Comprehensive care across all life stages, from reproductive health and cancer screenings to menopause management and emotional support.

"I have been practicing family medicine for 12 years, during which I developed a strong passion for women's health. This interest deepened as I experienced the various phases of life that women go through. I recognize the significant changes and variability that occur, and while there are still gaps in our understanding of female health, I believe there are many ways we can effectively support women throughout their journeys."

Anna Gunderson, PA-C

+ WOUND CARE

Specialized treatments for complex wounds, focusing on patient-centered healing and recovery. Services are tailored to individual needs and include both medical and emotional support.

"It's rewarding to make specialized care accessible to our community!"

Kenedee Moon, R.N., Wound and Infusion Care Center Navigator



SUPPORTING SERVICES

Non-Clinical

While healthcare often brings doctors, nurses, and pharmacists to mind, Teton Valley Health Care is supported by an exceptional non-clinical team that ensures the delivery of first-class care. These departments are vital to our operations, enabling seamless patient experiences and supporting the overall functionality of our healthcare system.

- **ADMISSIONS:** Ensures a smooth start by welcoming patients, managing check-ins, and providing answers to questions.
- **DIETARY:** Delivers nutritious, home-style meals tailored to individual dietary needs and preferences.
- **ENVIRONMENTAL SERVICES:** Some of the hardest workers in the hospital, our EVS team works every day to ensure our hospital has the highest cleanliness standards.
- **FINANCIAL SERVICES:** Offers sliding fee scales, payment plans, and financial assistance to make healthcare accessible.
- **INFORMATION TECHNOLOGY:** One of the busiest departments, IT ensures your health information stays secure, internal communication is efficient, and we are able to safely coordinate care with outside providers and organizations.
- **MAINTENANCE:** Keeps medical equipment and facilities in top working condition around the clock.
- **MARKETING:** Supports outreach, communication, and community events to engage patients and the public.
- **MATERIALS AND PURCHASING:**
Manages life-saving supplies and equipment to ensure the hospital remains well-stocked.

REVENUE CYCLE SPOTLIGHT

“The Revenue Cycle is impactful to the organization because it is responsible not only for building and maintaining efficient billing workflows but also for overseeing the streamlining of processes to ensure overall efficiency in supporting growth. This lends to providing consistent cash flow to support the financial needs of the organization. As Director, I take pride in streamlining the business office’s operations, improving patient satisfaction through better billing practices, and contributing to the overall success of our organization.”

Cadi Greenfield, Director of Revenue Services



I can speak for the entire crew when I say that the EVS team takes great pride in being a backbone behind the scenes here at the hospital. We get great satisfaction serving the community and making sure we have a safe, clean environment for patients and families. This is not just housekeeping to the department, it is an integral part of the day-to-day functioning of this entire hospital. The team works extremely hard to create this atmosphere of cleanliness and safety and we take great pride in our accomplishments!”

- Dave Heib, EVS Manager



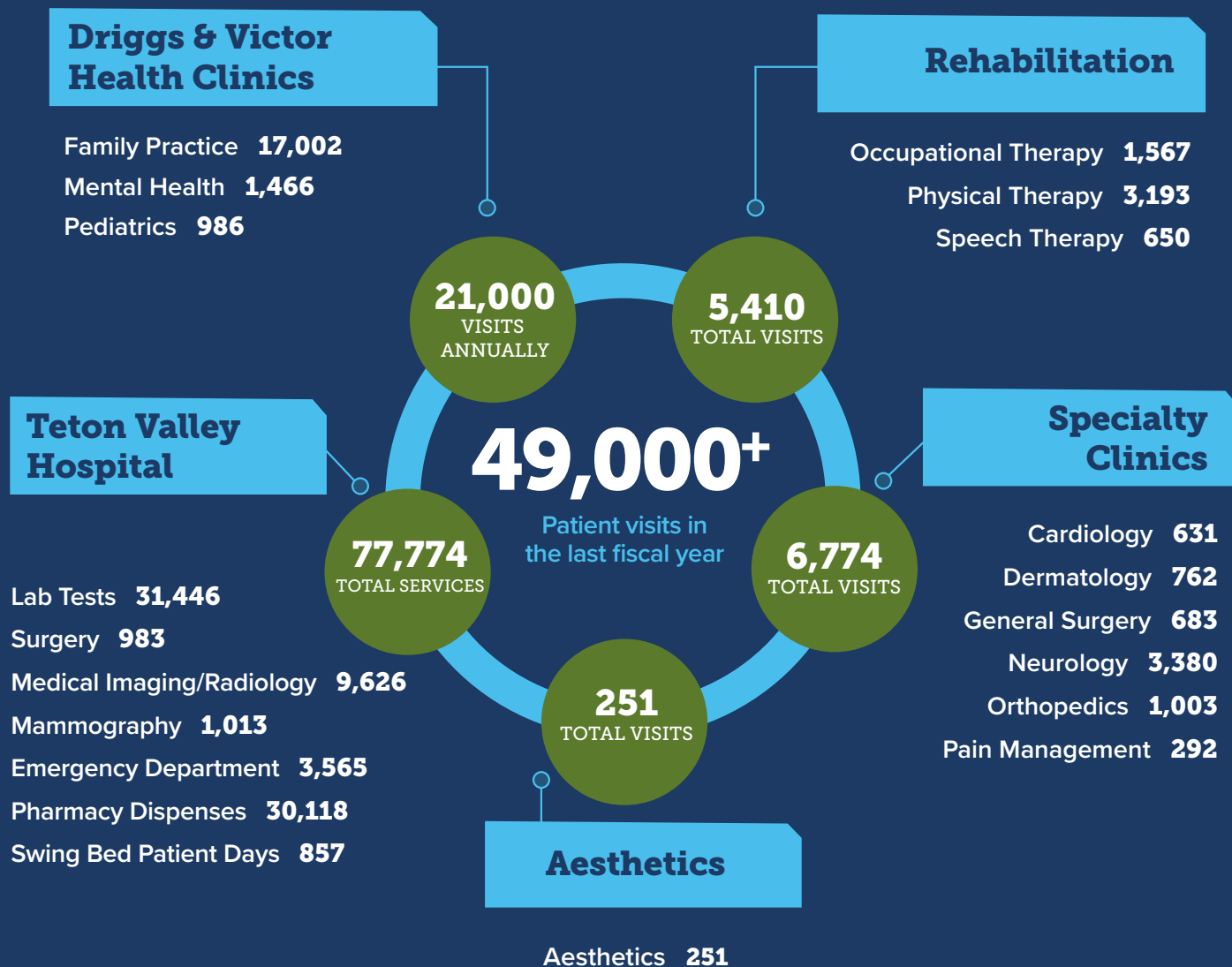


15,660

: incoming calls a year. We are staffing
: Admissions seven days a week to
: meet the growing demands of our
: community.

BY THE NUMBERS

Emergencies can happen at any time, and TVHC is here for you 365 days a year, 24/7. On average, our hospital and clinics together see more than 49,000 patient visits, with over 21,000 occurring within our clinics. In our most recent fiscal year, we saw:



GIVING BACK



Community Impact

As one of the largest employers in Teton Valley, we are proud to support our community.

500+ VOLUNTEER HOURS

Staff and providers dedicated time to local organizations and events.

\$74,000

Contributed in support for local businesses and community initiatives.

CORE COMMUNITY BENEFITS

- Medical screenings and free specialized clinics
- On-site medical support for events
- Health education and community training (e.g., Stop the Bleed, ACLS)
- School support and donations of healthcare items
- Sponsorships and volunteerism at community events



\$1,528,243

· in financial assistance
· through uncompensated
· care programs.

Monthly

Free community education
by our providers on a wide
variety of topics.



CARING FOR TODAY, INVESTING IN TOMORROW

At Teton Valley Health Care (TVHC), our commitment goes beyond healthcare—it's about strengthening our community. In 2023, we made significant investments in local growth and support, underscoring our dedication to bettering lives:

\$16,442,065

Total community investment reflects our deep commitment to local growth.

76% OF OUR STAFF

are local residents, reinforcing our role in nurturing homegrown talent.

\$15,992,584

invested in employee salaries and benefits, providing stable livelihoods for families.

\$193,319.85

in housing support, to ensure that our employees have a secure and comfortable place to live.

Wellness Beyond the Hospital: **Community Partnerships in Action**

For over 85 years, TVHC has been more than a healthcare provider—we are a partner in improving Teton Valley's well-being. The COVID-19 pandemic emphasized the importance of coming together, reinforcing our mission to work for and with our community.

Emergency Services Collaboration:

We work closely with EMS, law enforcement, and the Mental Health Coalition, offering training and certifications that enhance patient care.

Support for Seniors:

To support older residents, free monthly education sessions, therapies, and podiatry care at Seniors West of the Tetons (SWOT).

Integrated Care:

Our Case Management team ensures seamless transitions from hospital to home, working directly with families and community organizations.





85+ Years

of quality primary and
emergency care for our
community.

GROWING WITH OUR COMMUNITY

Over the past 85 years, Teton Valley Health Care (TVHC) has evolved to meet the community's needs. As Teton Valley's population grows, we are expanding services and strategically planning for the future to stay fiscally sustainable and at the forefront of healthcare.

The Future of Teton Valley Health Care

In 2025, TVHC will conduct another Community Health Needs Assessment to align our strategies with the community's changing needs. This collaborative effort will shape our direction, ensuring progress benefits both long-time residents and new members.

Expanding for Tomorrow

With ongoing growth, TVHC has outgrown its current facility, which was built decades ago. To keep pace with technological advancements and evolving patient needs, future plans will likely involve significant capital investment, potentially through new construction or major renovations.



GIVING THE GIFT OF HEALTH

In 2023, after much consideration, the TVHC Foundation was reinstated to support education, equipment, technology, and our staff.



Teton Valley Health Care
FOUNDATION

Building a Better Tomorrow

Since the reinstatement of TVHCF in 2023, and through the generosity of our donors and funders, we will grant to TVHC by year end \$1,833,676 for improvements benefiting patient care. Recent purchases include critical medical equipment, renovated facilities, and support for low-income and uninsured patients. But the need continues, and every contribution matters. By giving to TVHCF, you're not just supporting healthcare; you're investing in a stronger, healthier community for today and for generations to come. **Getting Better Together**

Because of this community's generosity, we have recently placed an order for a desperately needed Patient Monitoring System! In 2023 alone, we were able to purchase:

- Life-saving equipment in the Emergency Department.
- Orthopedic surgical equipment.
- General surgery equipment and supplies.
- Renovation of TVHC's Rehabilitation Center.
- Therapy equipment and supplies.
- Wound Care courses.
- Mobile EKG machines.
- Pharmacy Department course.
- Recliners for patients' rooms.
- Renovation of the Aesthetics Department.
- Ultrasound machine.
- Echo machine.
- Blood Analyzer for the Laboratory.
- Pyxis Equipment for the Pharmacy.
- X-Ray upgrade for Medical Imaging.
- Artwork for hospital and clinic areas.
- Care for lower-income patients.
- Cancer screenings and diagnostic care for patients in need.
- Assisted with half the cost of a Skid Steer for TVHC.
- Helped to support staff gifts of appreciation.
- Medical equipment and supplies to assist TVHC Collaborative Partner.
- 12 grants to staff in crisis through our Employee Giving Program.
- Over 300 volunteer hours by our Auxiliary alone!



Letter from the Foundation Executive Director

Dear Community,

In June 2023, we re-established the Teton Valley Health Care Foundation as the philanthropic arm of Teton Valley Health Care. This decision stems from a belief in the power of dedicated nonprofit leadership to support charitable giving. As rural healthcare evolves, philanthropy is crucial for both operations and strategic growth. Together, the foundation and Teton Valley Health Care are expanding services and planning for exceptional future care.

Our mission is clear: to develop and provide support for the staff and services of Teton Valley Health Care. Our compassionate team delivers personalized care, and the foundation proudly provides the education and equipment they need. However, our success depends on generous donors and funders. The past two years have been remarkable, thanks to your support.

While we've achieved a lot, there is still much to do. I invite you to read the following pages to learn more about our progress, ongoing efforts, and how you can help improve this community's health and wellness.

Thank you,

Nancy Osmundson, Foundation Executive Director

FOUNDATION BOARD OF DIRECTORS



DEBORAH DESMIT
Director



JOHN UNLAND
Director



MIKE WINE, D.D.S.
Director



KEN DUNN
Director



J. ERIN PRISSEL, M.D.
Director

THE AUXILLARY

Playing a vital role in enhancing patient care and the overall experience at TVHC, our Auxillary Members assist by greeting patients, supporting families, delivering comfort items, and offering administrative help.

Led by President Marcia Saunders, this dedicated team collaborates with hospital leadership to advance quality care.

We are deeply grateful for their time and care.



\$1,833,676

- granted to TVHC for critical medical
- equipment, facility renovations, and
- support for low-income and uninsured
- patients.



WAYS TO SUPPORT

Giving the gift of healthcare is invaluable. Contributions to the Teton Valley Health Care Foundation help ensure that the valley's residents continue to have access to high-quality medical care. Whether through time, money, or property, every gift contributes to a healthier future. 100% of donations go toward improving healthcare, including supporting service lines, purchasing equipment and technology, expanding access to care, and enhancing clinical education.

+ Individual Donations

+ Major Gifts:

Platinum Club: \$1,000,000+

Benefactor: \$200,000+

Partner: \$50,000+

Patron: \$10,000+

Pioneer: \$2,500+

Champion: \$500+

+ Monthly Recurring Gifts

+ Planned Giving

+ Gifts of Stock and Bonds

+ In-Kind Donations

+ Grateful Patient Program

+ Corporate Giving

+ Sponsorships

+ Employee Giving

All gifts are tax-deductible under the I.R.S. Code 501 (C)(3).

For more information on how you can support the Teton Valley Health Care Foundation, please visit tvhcare.org/giving/ways-to-give/ or scan the QR code.



“

*Having relied on Teton Valley Health Care many times,
I recognize the crucial role it plays in our community.
It's an honor to support the foundation and its dedicated
healthcare professionals who serve us around the clock.”*

- John Unland, Foundation Director

“

Growing up in a small town, I learned the strength of tight-knit communities, and I see that same spirit here. That's why I'm passionate about supporting our hospital and ensuring all residents have access to exceptional care.”

- Deborah DeSmit, Foundation Director

*Teton Valley Health Care is honored to be
your medical provider for 85 years strong,
and we look forward to caring for you well
into the future.*

tvhcare.org

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