

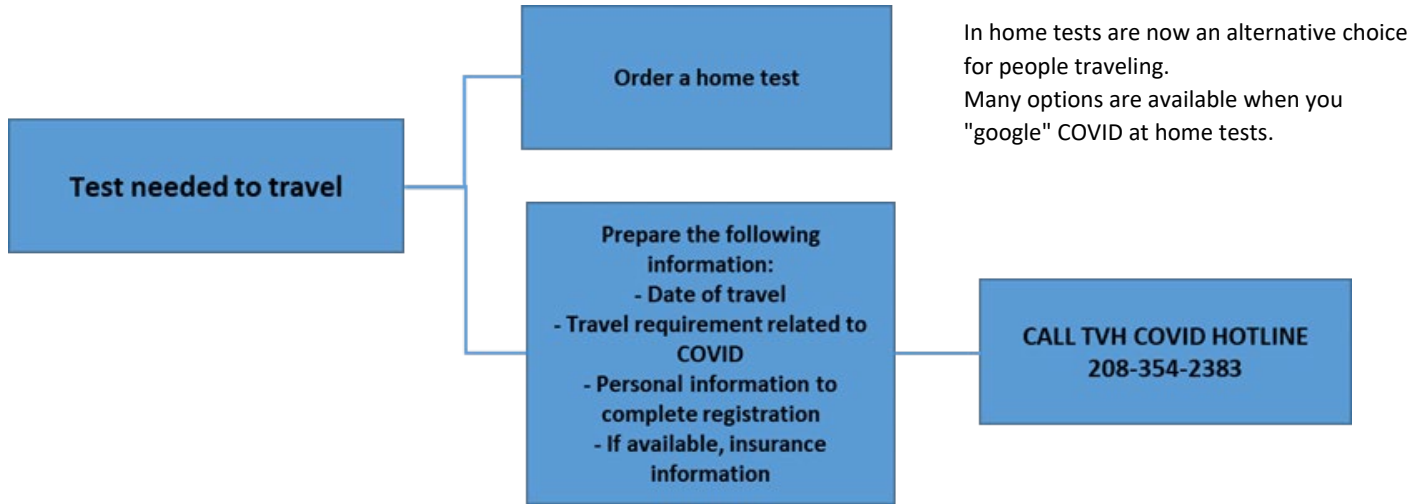
Teton Valley Health

COVID -19 Testing Resources and Pathways

1.- I need to travel and a COVID test is required. What do I do?

If you need a test for travel please have the following information ready before calling the COVID line. Having all this information will make the call easier and faster.

IMPORTANT: Different airlines/destinations have different COVID testing requirement and time frames. Please verify what the requirements are before you request a test. CURRENTLY our tests may take up to 5 days to result but this time frame changes frequently due to an increase in volume of testing.



1a.- What is the cost of getting tested for travel?

The cost per test is \$150. Teton Valley Health has chosen to only cover the internal expenses with this pricing. We can bill your insurance as a courtesy, but you are ultimately responsible for any unpaid balance.

2.- My employer/school requires a doctor's note to be reinstated. What do I do?

If you need a return to work note you do **NOT** need to call our COVID line. We have implemented a system that is easier and faster for our patients.



2a.- Why DO I need to pay for a visit?

Our Providers cannot release you to go back to work/school without an assessment for clearance to ensure you are healthy enough to return.

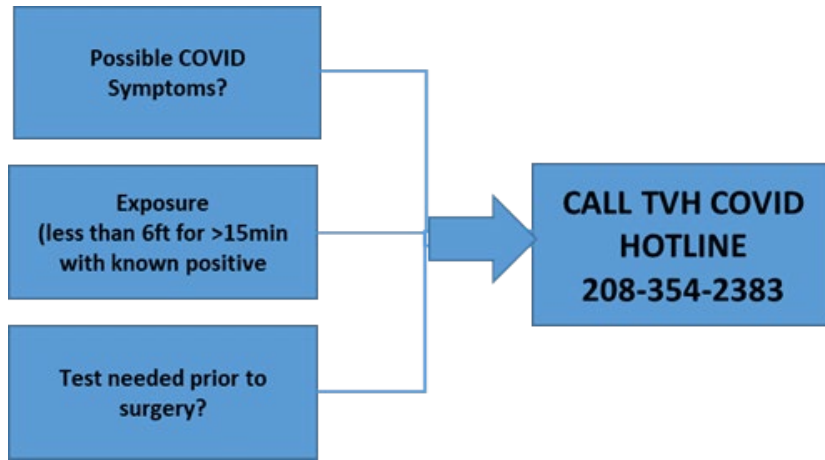
3.- When do I call the COVID Line at Teton Valley Health?

Please contact TVH COVID Hotline 208-354-2383 for any other questions or concerns not listed in section 1 and 2 of the Q&A.

The volume of calls continues to increase, with these new processes (travel and return to work/school) we are trying to offer a better service but also reduce the calls so we can help patients more efficiently and promptly.

IMPORTANT: If you call and you have to leave a message, the COVID nurse will return the call as soon as possible. You are not required to leave

several messages as this only lengthens the call back time. We will return all calls.



*For additional information on COVID-19, please visit:
Eastern Idaho Public Health Website
CDC*