



I know someone (or someone that knows someone) that tested positive for COVID. What do I do?

- o People who have had close contact (within 6 feet of an infected person for at least 15 minutes) with someone with confirmed COVID-19 should call the TVH COVID Nurse line at 208.354.2383.
- o Not everyone needs to be tested. If you do get tested, you should self-quarantine/isolate at home pending test results and follow the advice of your health care provider or a public health professional.

I heard TVH tests at 9am and 3pm for COVID. Can I just go to TVH and get tested for COVID?

- o No, you must first call the COVID Nurse line at 208.354.2383. The nurse will review your symptoms and situation, determine if a test should be performed, and, if appropriate.

How does the COVID line work? Or What is the COVID line?

- o TVH provides answers and guidance relating to COVID from 8 AM – 5 PM Monday -Friday. After hours, you can leave a message, and someone will get back to you on the next weekday. You can call the COVID Nurse line for questions about COVID testing, any COVID symptoms you might have and other questions related to COVID.

I am waiting for my test results, but I have a Clinic appointment, what do I do?

- o If you are still waiting for the results of your Covid-19 test but have a Clinic appointment, you should call the Clinic first and notify them of your situation. We can either reschedule your appointment or set you up for a TeleHealth visit if it is appropriate. If your results are positive then we would wait to reschedule you until the appropriate guidelines of recovering are met.

What is the current turnaround time for COVID tests at Teton Valley Health?

- o The turnaround time for tests we send out is about 3 days currently, however, the turnaround time varies based on the external lab workload. The COVID nurse will provide turnaround times when you are scheduled for testing.

How come you can no longer look on the EIPH dashboard to see if positive cases are community transmission or contact with a confirmed case?

- o EIPH does report whether cases are community transmission or contact with a confirmed case. That data can be found at:
https://public.tableau.com/profile/eiph#!/vizhome/COVID-19_15899874131590/COVID-19InEIPH and then selecting the “Detailed Case Information” tab.