

## Teton Valley Health Care, Inc. Data Dashboard for FY2014

QUALITY						PERSONNEL					
Interval - QTRLY	QTR 1	QTR 2	QTR 3	QTR 4	Avg/Goal	Interval - QTRLY	QTR 1	QTR 2	QTR 3	QTR 4	Avg/Goal
Pneumonia1 <sup>1</sup>	100%	50%	67%	100%	100%	Employees	153	155	156	160	NA
Pneumonia2 <sup>2</sup>	100%	50%	100%	80%	100%	Providers-employed <sup>8</sup>	13	13	15	16	NA
AMI1 <sup>3</sup>	100%	100%	NA	100%	100%	Nursing Edu Hours <sup>9</sup>	327	237	213	204	NA
AMI2 <sup>4</sup>	100%	100%	NA	100%	100%	Staff Safety Incidents	2	1	2	1	0
Total Patient Falls	0				#0	Employee Hires (FT/PT)	9	12	18	13	NA
						Terminations (Vol/Invol) <sup>10</sup>	7	11	3	9	NA
Readmit w/in 30 days	0%	11.80%	9.80%	5.88%	<12%	Tenure <sup>11</sup>	6.79	5.99	5.99	5.47	%
Readmit to ER w/in 72 hrs	0	1.10%	1.80%	0.90%	<2%	Total Turnover (Vol/Invol)	4.6	7.1	1.9	5.6	NA
Surgical site checklist	100%	100%	100%	100%	100%	Interval - Annually	2012	2013	2014	2015	Avg/Goal
Surgical Infection Rates	0%	0%	0%	2%	0%	Staff Satisfaction <sup>12</sup>	3.95	3.78	3.66	NA	>3.5
Medical Infection Rates	0%	0%	0.00%	1.00%	0%	<b>PATIENT SATISFACTION</b>					
Interval - Qtrly					Avg/Goal	Interval - Quarterly	QTR 1	QTR 2	QTR 3	QTR 4	Avg/Goal
						Inpatient Overall	98%	98%	97%	95%	
ER Discharge written Instructions	100%	100%	100%	100%	100%	Surgical Patient	98%	99%	98%	98%	
						Clinic Patient	97%	97%	96%	99%	
						Complaints <sup>13</sup>	0.42%	0.83%	0.52%	0.62%	<1%

COMMUNITY					
COMMUNITY BENEFIT					
Interval - Monthly	QTR 1	QTR 2	QTR 3	QTR 4	Avg/Goal
Donations-in kind <sup>5</sup>	4,400	7,250	\$21,400	\$0	NA
Donations-cash <sup>6</sup>	0	0	800	25,000	NA
Financial Assistance	11,634	5,423	6,350	3,808	NA
Sponsorships	2	5	5	5	NA
COMMUNITY INVOLVEMENT					
Donations to Fndtn <sup>7</sup>	191,467	63,643	90,927	141,112	NA

### TVHC Dashboard Guide

1. Pneumonia 1: Blood cultures for inpatients 65 and older are checked for pneumonia . Qtr 1 indicates a prior measure for pneumonia immunization.
  2. Pneumonia2: Inpatients 18 or older received initial antibiotic per current guidelines within 24 hours of admission
  3. AMI1 (Acute Myocardial Infarction or heart attack): Patients receive aspirin on or before arrival
  4. AMI2: EKG given within 10 minutes of hospital arrival.
  5. Donations-in kind: items donated from TVHC to outside entities. (Does not include all underwritten services, fees, and programs. Total amount is provided after annual financial audit)
  6. Donations-cash: cash donations from TVHC to outside entities
  7. Donations to Foundation: cash, grant and in-kind gift totals to Foundation
  8. Providers-employed: Physicians and midlevels employed by TVHC
  9. Nursing Edu Hours: time spent on professional education and training
  10. (Vol/Invol): voluntary and involuntary
  11. Tenure: Average of all employees
  12. Staff Satisfaction: Based on annual employee engagement surveys with scoring on a 1 - 5 scale/ higher is better
  13. Complaints: percentage per quarterly patient encounters/bills#
- NA = not applicable due to measurement interval or zero patients requiring specified care measures.**

